



ONTARIO DATA SUPPLIES LTD.

Terms & Conditions

If you have any questions at all regarding your account, or need specific details on our products and services, speak with your Account Manager or one of our Customer Service Representatives at [1-800-390-7807](tel:1-800-390-7807).

Pricing

All prices are in Canadian dollars. You must login to your account to see your actual state Prices in our catalogues list are not necessarily your responsibility.

Taxes

Prices quoted include GST, Provincial, Federal and Harmonized taxes will be added to purchase where applicable.

Price Changes

Prices are subject to change without notice.

Payment Terms

If you are a registered business customer, net paying by credit card, the following options are available: Payment terms are NET 30 days from date of invoice.

Returns

Simply contact us to obtain a Return Authorization Number. Products cannot be returned without a Return Authorization Number. Authorization must be obtained in advance.
[Read our Return Conditions.](#)

- 1. This site states our regular "no cost" offer products in the complete and original packaging, including all associated accessories, within 30 days of delivery. All returns must be unopened and in resalable condition.
 - Technology items, including monitors, printers, software, etc., must be returned unopened within 30 days of delivery
 - o Defective technology items may be exchanged for identical items only during this period.
 - Returns of defective merchandise to our supplier or the manufacturer's defective unit or replacement merchandise.
 - Some manufacturers may require inspection or authorization of return. Installation costs are not refundable.
 - o Consumable final products are not returnable.
 - o Under certain conditions, returning under delivery charges may be applied.
- 2. Special-order, non-stock merchandise, including feature items with extended delivery (over 30) are non-refundable and non-returnable.
 - o Reduced delivery may be subject to additional charges.

Damaged Goods and Shortages

In case of damage or shortage in shipments, inform us immediately in the bill of lading/packaging slip before signing for receipt of the order and notify directly the Supplier immediately with a copy of receipt of lading/packaging slip. Notify also must be received within 30 days of shipment. Where there is accidental damage, retain the packaging for inspection. For shipments delivered by a courier or freight company, report the claim to the carrier and obtain an inspection report.

Deliveries

Freight charges are prepaid and billed unless another arrangement has been requested. Customers orders are subject to a 30% freight charge. Long-term orders or hardware, printers and other technology items may have extra freight charges. These costs will be applied to the order being shipped. Heavy items such as electronic signs, refrigerated freight items depending on the order. Check with your account representative for complete details for our freight service. Orders placed outside of Ontario will be shipped by air. Freight charges will be added to the order. Customers orders shipped from 3-5 days depending on location. The same day products that require immediate attention such as Microsoft® Office, Citigroup and other M & S, as in many countries before or next day to deliver and make a purchase. Check with customer service to find out if your shipment will be waiting.

Fuel Surcharge

Ontario Data Supplies does not charge any fuel surcharges.



**ONTARIO DATA
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Privacy statement

Ontario Data Supplies LTD and your privacy!

Any and all the information collected on this site will be kept strictly confidential and will not be sold, reused, rented, disclosed, or loaned! Any information you provide will be held with the utmost care and will not be used in ways that you have not consented to. If you have any questions, please feel free to call or e-mail us.

Ontario Data Supplies LTD respects your privacy and are committed to maintaining your confidence and trust. Accordingly we maintain the following privacy policy to protect personal information you provide online. Any information you give to us will be held with extreme care and will not be used in ways that you have not consented to.

If you choose to email Ontario Data Supplies LTD and provide personally identifiable information about yourself, we will not use the information for any purpose other than to respond to your inquiry. We do not sell, rent, loan, trade or lease any personal information collected on our site. Our web site logs are not personally identifiable and we make no attempt to link them with the individuals that actually browse the site.

Our web sites track information about the visits to the web site. For example, it compiles statistics that show the daily number of visitors to the site, the daily requests received for particular files on the web site, and what countries those requests come from. These aggregated statistics are used internally to provide better services to the public and may also be provided to others; however, the statistics contain no personal information and cannot be used to gather such information.

On our web site, you may find links to third party web sites. Please note that we are not responsible for the privacy policies or content on third party sites. Therefore, it is recommended that you read the privacy policy of third party web sites for your information.

If you have any questions concerning Ontario Data Supplies LTD privacy policy, please don't hesitate to contact us.